INKWEAVE™

WHOLESALE TERMS & CONDITIONS

DIY Book Binding Supplies | Effective 18 October 2026

1. Wholesale Account Registration

1.1. Wholesale purchasing is available exclusively to approved businesses, including registered companies and established sole proprietors operating a legitimate retail or craft-related business.

1.2. All applicants must complete the online InkWeave wholesale registration form at https://diybookbindingsupplies.co.za/wholesale-registration/, create login details and supply accurate business and contact information.

1.3. Supporting documentation may be requested, including CIPC registration documents, VAT registration details (where applicable), or evidence of active trading.

1.4. DIY Book Binding Supplies reserves the right to approve, decline, suspend or terminate a wholesale account on reasonable commercial grounds, including inaccurate information, non-payment or breaches of these terms.

1.5. Approval of a wholesale account does not create an exclusive distribution agreement or guarantee continued supply.

2. Wholesale Pricing

2.1. Wholesale prices are available to approved wholesale customers when logged in to the private InkWeave wholesale shop. Prices and any separate wholesale price lists are confidential.

2.2. Prices are quoted in South African Rand (ZAR). The applicable VAT treatment will be stated on quotations and invoices.

2.3. Wholesale prices may change due to supplier increases, manufacturing costs or other business circumstances. Updated prices will apply to new orders and will not alter orders already accepted and paid for.

2.4. Recommended retail prices (RRPs) are guidelines only. Retailers remain free to determine their own resale prices.

2.5. Discount coupons are not available for approved wholesale accounts unless DIY Book Binding Supplies expressly agrees otherwise in writing.

3. Minimum Order Requirements

3.1. The minimum opening wholesale order is R1,000, excluding courier charges.

3.2. The minimum repeat wholesale order is R1,000, excluding courier charges.

3.3. The following minimum quantities apply to each product ordered:

- InkWeave 300ml Spray and Soak: Minimum six bottles combined, in any combination of Spray and Soak.
- InkWeave 100ml Spray: Minimum six bottles.
- InkWeave A4 Pre-Treated Cotton Printing Kit: Minimum five kits.
- InkWeave Reusable A4 Sticky Printing Backing: Minimum five units.

3.4. Product quantities may be mixed within an order, provided the relevant minimum quantities and minimum order value are met.

3.5. Pre-treated cotton fabric sold by the metre is retail-only, is excluded from wholesale pricing and does not count toward the R1,000 wholesale order minimum.

4. Placing Wholesale Orders

4.1. Applicants register online at https://diybookbindingsupplies.co.za/wholesale-registration/. Wholesale access is granted only after the application is reviewed and approved.

4.2. Approved stockists log in at https://diybookbindingsupplies.co.za/my-account/ and place orders through the private wholesale shop at https://diybookbindingsupplies.co.za/inkweave-wholesale/.

4.3. The website cart and checkout apply the R1,000 eligible-product order minimum and product-specific minimum quantities. Wholesale stockists must provide accurate business, delivery and contact details.

4.4. An online order is subject to stock availability and payment confirmation. An order confirmation or receipt does not guarantee that unavailable stock can be supplied; we will contact the customer to arrange an alternative, revised dispatch date or appropriate refund.

4.5. Approved stockists receive access to the InkWeave promotional pack after approval. Promotional materials may be used only in accordance with section 11.

5. Payment Terms

5.1. Wholesale orders are supplied on a prepaid basis.

5.2. Stockists pay online through the existing Paystack checkout. Full payment, including applicable courier charges and any approved additional delivery charge, must be received before dispatch.

5.3. No credit accounts or payment terms are offered unless separately agreed in writing.

5.4. Orders will not be released until payment is confirmed as received. If a large order incurs additional delivery charges, we will email the stockist for approval and payment of the difference before dispatch.

6. Stock Availability and Lead Times

6.1. All wholesale orders are subject to stock availability.

6.2. Products may be manufactured, treated, packaged or prepared after payment has been received.

6.3. Estimated preparation and dispatch times will be communicated when the order is confirmed.

6.4. If a product becomes unavailable, the customer will be offered a suitable alternative, a revised dispatch date or a refund for the unavailable item.

7. Courier and Delivery

7.1. A standard R170 courier charge applies to wholesale deliveries within South Africa, in addition to the wholesale product prices.

7.2. Large, heavy or unusually bulky orders may cost more than the standard courier charge. If additional delivery costs apply, DIY Book Binding Supplies will email the stockist with the revised courier amount before dispatch.

7.3. The stockist will be asked to approve and pay any additional courier amount before the order is dispatched. We will not dispatch at the higher charge without the stockist's approval. If the additional charge is not accepted, the parties will discuss an alternative or cancellation and any applicable refund in accordance with the law.

7.4. Customers must provide a complete and accurate delivery address, contact person and telephone number. Additional charges caused by incorrect delivery details may be payable by the customer where lawful.

7.5. Dispatch and delivery estimates are not guaranteed. Delays outside our reasonable control will be communicated where possible.

7.6. Risk of loss or damage will be allocated in accordance with applicable law and the agreed delivery arrangements.

8. Damaged, Incorrect or Missing Products

8.1. Wholesale customers are requested to inspect their deliveries promptly upon receipt.

8.2. Visible damage, missing items or incorrect products should be reported within 48 hours of delivery, where reasonably possible.

8.3. Claims should be emailed to info@diybookbindingsupplies.co.za with the order or invoice number, a description of the issue and supporting photographs.

8.4. The 48-hour reporting period is intended to assist prompt investigation and does not remove any rights or remedies available under applicable law.

8.5. Verified incorrect, defective or damaged goods will be addressed through replacement, refund or another appropriate remedy in accordance with applicable law.

9. Returns and Cancellations

9.1. Wholesale orders are prepared specifically for business customers. Change-of-mind returns are not automatically accepted.

9.2. Requests to cancel an order must be submitted in writing as soon as possible.

9.3. Cancellation requests will be considered according to the order's preparation status, costs already reasonably incurred and applicable law.

9.4. Products must not be returned without first contacting DIY Book Binding Supplies for return instructions.

9.5. Nothing in these terms excludes any statutory rights that cannot lawfully be excluded.

10. Product Use, Storage and Safety

10.1. Retailers must supply InkWeave products in their original packaging with the applicable labels, instructions and safety information intact.

10.2. Retailers must not dilute, refill, repackage, alter or relabel InkWeave pretreatment products without prior written authorisation.

10.3. Products must be stored according to the instructions on their labels and any accompanying safety documentation.

10.4. Retailers are responsible for making relevant product instructions and precautions available to their customers.

10.5. Product performance may vary depending on fabric composition, printer compatibility, ink type, application method and washing conditions.

10.6. Products must not be marketed as suitable for uses or applications that have not been approved by DIY Book Binding Supplies.

11. Branding and Marketing

11.1. InkWeave product names, logos, packaging artwork, photographs and marketing materials remain the intellectual property of their respective owners.

11.2. Approved stockists may use authorised InkWeave product images and descriptions solely to promote genuine InkWeave products purchased through DIY Book Binding Supplies.

11.3. Retailers may not alter product claims, remove safety warnings, use misleading advertising or represent themselves as the manufacturer.

11.4. Retailers must not manufacture or market their own products under the InkWeave name.

11.5. Wholesale account approval does not grant an exclusive territory or exclusive selling rights.

12. Resale and Distribution

12.1. Wholesale products are supplied for resale through the approved business's disclosed retail outlets, online stores, craft markets, quilting exhibitions or similar legitimate sales channels.

12.2. Retailers must notify DIY Book Binding Supplies of material changes to their business details or sales channels.

12.3. Supplying products to another wholesale distributor or repackaging them for sale under another brand requires prior written agreement.

12.4. Retailers remain responsible for complying with applicable laws and regulations relating to their own resale activities.

13. Confidentiality

13.1. Wholesale price lists, special discounts and individually negotiated commercial arrangements are confidential business information.

13.2. Wholesale customers must not publish or distribute confidential wholesale price lists to unauthorised third parties without written permission.

13.3. This does not prevent disclosure where required by law or to professional advisers under appropriate confidentiality obligations.

14. Protection of Personal Information

14.1. Information supplied through wholesale registration and ordering will be used for business verification, account administration, order processing, delivery and related communications.

14.2. Personal information will be processed in accordance with the Protection of Personal Information Act (POPIA) and other applicable South African law.

14.3. Information may be shared with service providers, including couriers and payment service providers, where reasonably necessary to fulfil orders.

14.4. Applicants may contact info@diybookbindingsupplies.co.za with privacy-related enquiries or requests concerning their personal information.

15. Changes to Terms and Conditions

15.1. DIY Book Binding Supplies may update these Wholesale Terms & Conditions from time to time.

15.2. Updated terms will be provided to wholesale customers or made available before they apply to subsequent orders.

15.3. Changes will not retrospectively alter an order already accepted under an earlier version unless both parties agree or applicable law requires otherwise.

16. Governing Law

16.1. These terms are governed by the laws of the Republic of South Africa.

16.2. The parties will first attempt to resolve any dispute in good faith before pursuing available legal remedies.

WHOLESALE BUYER DECLARATION

I confirm that I am authorised to act on behalf of the business applying for an InkWeave wholesale account.

I confirm that the information supplied in the online wholesale registration application is accurate and that I have read and accept these InkWeave Wholesale Terms & Conditions.

Registered / Trading Business Name: _____

Authorised Representative: _____

Signature: _____ Date: _____

For DIY Book Binding Supplies — Account status: Approved / Declined / Pending

Authorised by: _____ Date: _____